



The Open Source Alternative for Enterprise Content Management



#### Operating System

- ❖ Linux
- ❖ MacOS
- ❖ Unix
- ❖ Windows

#### Database

- ❖ Any Database Supported by Hibernate including:
- ❖ MySQL
- ❖ Oracle

#### Application Server

- ❖ JBoss Application Server
- ❖ Apache Tomcat
- ❖ J2SE 5.0 (JRE 5.0)

#### Browser

- ❖ Firefox
- ❖ Internet Explorer

#### Portal

- ❖ Liferay
- ❖ JBoss Portal
- ❖ JSR-168

#### Languages

- ❖ Wide variety including:
- ❖ Chinese
- ❖ Dutch
- ❖ English
- ❖ French
- ❖ German
- ❖ Italian
- ❖ Russian
- ❖ Spanish

#### Product Overview

## Alfresco Enterprise Network – 100% Open Source, 100% Supported

#### Platform Overview

The Alfresco Enterprise Network is the leading open source alternative for Enterprise Content Management. It couples the innovation of open source with the stability of a true enterprise-class platform built by a team of leading members from Documentum and Interwoven including the co-founder of Documentum. This is delivered at a small business price. It is designed for:

- Corporations, Governments and other organizations looking for a production-ready ECM solution

Our goal is to not only to provide an open source offering but to surpass commercial offerings in terms of features, functionality and benefits to the user community. The Enterprise Network is fully supported with indemnity and warranty. It offers:

- Certified binaries, benchmarked for scalability
- Patches between releases
- Alfresco engineer responses within guaranteed response times
- Customer Portal
- Supported by Alfresco and its Certified Partners

The Community Network is unsupported, has no indemnity or warranty and no benchmark certification.

#### Development Model

- 100% Open Source
- Contributions from Alfresco and the Developer Community

#### Certified Stacks

- Certified across a Number of Different ECM Stacks combining Operating System, RDBMS, Application Server, Browser and Portal
- Each Stack is Fully Certified by Alfresco with Full Support – e.g.
  - Linux, Tomcat, MySQL, JBoss Portal Firefox
  - Windows XP Professional, JBoss, Oracle, IE

#### Scalability Benchmark Certified

- Tuning and a Full Scalability Benchmarking before release as part of the *“Fastest and Most Scalable Open Source Repository”* program

#### Release Interval

- Controlled Quarterly Release Model with Full Stack Certification

#### Maintenance and Updates

- All Maintenance and Updates Developed by Alfresco Engineers

#### Bugs and Patch Support Code Line

## Technologies Used

- ❖ Java
- ❖ Spring Aspect-Oriented Framework
- ❖ ACEGI – Aspect-Oriented Security Framework
- ❖ MyFaces JSF Implementation
- ❖ Hibernate ORM Persistence
- ❖ Lucene Text Search Engine
- ❖ JLAN
- ❖ POI File Format Conversion
- ❖ PDFBox – PDF Conversion
- ❖ OpenOffice
- ❖ jBPM
- ❖ Rhino JavaScript engine

## Supported Interfaces

- ❖ CIFS/SMB Microsoft File Share Protocol
- ❖ JSR-168 Portlet Specification
- ❖ JSR-127 Java Server Faces
- ❖ FTP
- ❖ WebDAV
- ❖ Web Services
- ❖ REST

## Services – Certified and Supported

- ❖ Support
- ❖ Maintenance and Upgrades
- ❖ Training
- ❖ Consulting
- ❖ The Confidence and Guarantee that only comes from the Experts who built the Product

- All Bug Fixes and Patches developed by Alfresco Engineers
- Separate Maintenance Code-Line for Bugs and Patches to Deliver the Highest Levels of Service and Most Rapid Response Times for Subscribers to the Alfresco Enterprise Network

### Alfresco Support

- Problem Resolution – Level 1, 2 and 3 Support
- Compatibility Advice – Advice on Stacks and Components
- Migration Advice – Advice on Migration from Existing Content Management Systems
- Upgrade Support – For Enterprise Network Repository Upgrades

### Performance and Tuning Advice

- Advice on Scale-Out Tuning

### Configuration Advice

- Advice on Clustering Configuration

### Customer Portal

- Access to Technical Advice – FAQs, Guides, Documentation
- Notification and Access to Product Upgrades
- Bug Tracking – Through JIRA
- Case Management – Through Jira

### Certified Training

- Training Courses Delivered by Alfresco or Certified Partners
- Alfresco Certified Training Material

### Certified Partner Support

- Only Certified Alfresco Partners are allowed to deliver the Alfresco Enterprise Network. They can offer Level 1 Support, Consulting, Integration or Training

### Indemnification and Warranty

- Indemnification – Protection against Intellectual Property Issues.
- Warranty – Fitness for Purpose and Will Work as One Would Reasonably Expect



### Alfresco

Alfresco Software, 428 University Avenue, Palo Alto, CA 94301, USA  
Alfresco Software, Inc. Park House, Park Street, Maidenhead, Berkshire, SL6 1SL, United Kingdom

Telephone: +44 1628 860 639 Fax: +44 870 868 3024  
www.alfresco.com

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