

# Alfresco Enterprise & Community Comparison

Alfresco is the open source alternative for Enterprise Content Management. Our goal is to not only provide an open source offering, but to surpass commercial offerings in terms of features, functionality and benefits to the user community. Alfresco offers two methods to access the Alfresco product - Alfresco Community Labs and Alfresco Enterprise Edition.

## Constant Innovation – Community Labs

The Alfresco Community Labs product is unsupported and intended for use by developers and technical enthusiasts in non-critical environments. Alfresco Community Labs has a daily build, offering the latest bleeding-edge functionality. It serves as the research “labs” vehicle for new features and as the platform for the Alfresco Community.

### Alfresco Community Labs is:

- 100% Open Source
- Daily Build with SVN Access
- No Alfresco or Certified Partner Support
- Quality Assurance on Periodic Build on a Basic Open Source Stack
- No Scalability Testing
- No High-Availability Cluster Testing

## From Constant Innovation to Stability and Reliability – Enterprise Edition

The Alfresco Enterprise Edition is production ready open source - the stress-tested certified build that is supported by Alfresco Software Inc. The Alfresco engineering team wrote over 95% of the source code and is in a unique position to provide support to corporations and governments that require commercial Service Level Agreements (SLAs).

### Alfresco Enterprise Edition is:

- 100% Open Source with Commercial Support
- Stress Tested, Certified and Supported Build
- Certified across Combinations of both Open Source and Commercial Stacks
- Scalability Certified
- High-Availability Cluster Certified

The Alfresco Enterprise Network subscription is designed to save organizations time, people and money; getting your project rapidly rolled out and being there for you when urgent critical support is needed. Core to this is the ability to offer a Service Level Agreement with:

- Stable Certified Product
- Support
- Upgrades
- Bug-Fixes and Maintenance
- Access to Comprehensive Product Knowledge
- Warranty and Indemnity



## Alfresco Product Comparison

	Alfresco Enterprise Edition	Alfresco Community Labs
Recommended for	Corporations, Governments and other organizations looking for a production-ready open source ECM solution	Developer, Highly Technical Enthusiast. Non-Critical Environments
Primary Benefits	Stable, Reliable, Certified, Supported Application with Warranty, Indemnity with the Support of Alfresco and its Certified Partners	Bleeding Edge Technology Released Early and Often. Daily Changes with SVN Access
Development Model	100% Open Source	100% Open Source
Certification	Stress Tested Certified Build Commercial and Open Source Stack Certification Scalability Certification High-Availability Cluster Certification	Basic Open Source Certification

## Alfresco Networks Comparison

	Alfresco Enterprise Network	Alfresco Community
Support	SLA - Gold or Platinum Call Tracking Issue Escalation Upgrade Support	Community Forums Community Forums Tracking
Upgrade & Maintenance	Service Packs Upgrades & Upgrade Support	None
Bug Fixing & Tracking	Bug Tracking and Fixing Bug Fix Patch Distribution Back-Port Patch Support	None
Product Knowledge	Quick Start and Expert Documentation Comprehensive Knowledgebase * Automatic Bug and Check-In Tracking *	Wiki, Tech Tips, Content Community
Update Information	Alfresco Enterprise News Feed Alfresco Enterprise Calendar	Alfresco Community News Feed Alfresco Community Calendar
Certified Training	Developer and Administrator Courses	Alfresco in an Hour
Certified Partner Support	Yes	No
Consulting & Professional Services	Yes	No
Licensing & Subscription	Annual Subscription Commercial Support	GPL
Indemnity & Warranty	Alfresco	None
Trial	Alfresco Enterprise Trial Alfresco Enterprise SaaS Trial	Alfresco Community Trial Alfresco Community Labs Download
Trial Support	Alfresco Enterprise Trial Support	Alfresco Community Forums

\*Available in Alfresco Enterprise 3.0

For more information visit <http://www.alfresco.com/products/networks/>



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